

Cornford House Newsletter

Nursing home & Care Suites



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Ann Howe
Home Manager

November 2013 - Welcome to Cornford House

This Month's Topics

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Dear %%Forename%%

Welcome to the Cornford House newsletter keeping you informed of all our news and events.

CQC

We are continually striving to improve and develop Cornford House and be better at what we do every day.

So when our Care Quality Commission (CQC) inspector arrived in July we were proud to show her around our excellent service. She spent the day looking through our records, observing care practices and talking to staff, residents and relatives about their experiences. The feedback we got at the end of the inspection was very good.

There is always an element of worry before you get your final report that is published on the CQC website www.cqc.org.uk However, we were delighted when we received ours. Not only did we achieve full compliance in all areas of quality and safety, but the report included wonderful comments such as, 'The interactions what we saw between staff and people using the service were positive, friendly and respectful. People told us that "they (the staff) are all very kind here." People using the service and their relatives



Activities Update

There really is so much going on at Cornford House in November that it is hard to know where to start.

We are celebrating the 1 year anniversary of The Cornford House Choir led by our wonderful Choir Master, Heather. We have put together many arrangements this year including Songs from The Sound of Music and 'What shall we do with a Drunken Sailor' in three parts.

Among the other events taking place this month include:

13th November - Jane Ayling - Classical Saxophonist.

15th November - Spectrum - Tunes from the 30's and 40's.

19th November - Michelle from Kent Libraries - Reminiscence Sessions.

21st November - Steve sings Pop classics with a Country and Western flavour.

27th November - Jon McDebitt - Folk singer extraordinaire.

28th November - Bon Marche bring their clothes to town. With a 20% discount on all items on the day.

For full details of day trips and

told us that they were invited to meetings to discuss how care was delivered in the home, and they were given choices.'

All in all a glowing report, which we were delighted about.

Gardener's Question Time

Now our bountiful Summer has made way for the beautiful Autumn months we have already begun to think about next year's garden. Everyone took such delight in our Sunflowers and vegetable troughwe are planning bigger and better things for 2014. One idea is to create a mini-nature reserve attracting butterflies, bugs and birds into the grounds.

This is where we make a call for help. If you have green fingers and some time or ideas to spare or if you have any garden related donations please contact myself or Viv and I'm sure we can put your offer to good use.

And finally...A fond farewell to Wendy

It is with great sadness that we said goodbye to one of our longest standing and senior staff this week. Wendy Anderson has decided to hang up her nursing uniform and relax into a well-earned retirement.



Wendy has had a long and successful nursing career. She has spent the last 10 years of it at Cornford House as the Nursing Unit Manager. Wendy's passion, dedication and friendly smile will be sorely missed by us all.

Good Luck Wendy and Thank You for Everything!

If you require further information relating to any of the above topics please contact me by following this [link](#).

Ann Howe

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